

Business Continuity Management Master Class

Outline and Agenda

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Agenda

1. Introduction to BCM concepts

2. Why establishing Business Continuity Program

3. Key 7 steps in building your BCP

4. Risk Assessment

5. Business Impact Analysis

6. Identifying BCP strategies (10 steps)

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7. Building BCP framework

8. Awareness and Training programs

9. Exercise, Assessment and Maintenance

10. ISO 22301 summary

11. Why BCPs fail?

12. Key Risk Indicators

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13. Why Crisis Communication Plan?

14. Third-Party Risk Assessment & BCP

15. Top 5 BCP roadblocks

16. Emergency Response Plans

17. BCP & ERP high priority objectives

18. Common BCM misconceptions

19. Tips for building highest business resilience